

SOP #22-002

CORE DESTRUCTION AUTHORISATION

OEM selling dealers will be required to conform to the process outlined below. OEM selling dealers will no longer be required to return cores to Meritor and can now keep the scrap value for them.

Evidence of core destruction must be sent back to Meritor within 60 days of Meritor invoice date. Failure to provide evidence of core scrapping/customer keeping core or completing submission to an acceptable standard may result in a core charge of \$1500 + GST per core.

Meritor will accept return cores from Melbourne Metro OEM selling dealers only and will not be liable for any delivery/transport charges.

Why purchase Genuine Meritor Carriers?

When the time comes to replace your carrier, there are 3 main reasons to buy a Genuine Meritor Carrier:

Comparison	Meritor	Remanufactured
Quality	Genuine Meritor Carriers are purchased directly from the US (facility which manufactures OE axles) and come complete with the latest design updates and are assembled from new Meritor components	Carriers are generally purchased from local dealers, cleaned up, repainted and are assembled with Aftermarket quality components from different suppliers and quality levels
Warranty	12 month unlimited kilometres	6 month unlimited kilometres
Coverage	Australia wide coverage through OE dealer network	Usually limited to local coverage

EXPECTATIONS FROM OE SELLING DEALERS

The only requirement for OE Selling Dealers is to complete the process section outlined below. Failure to provide evidence of core scrapping/customer keeping core or completing submission to an acceptable standard may result in a core charge of \$1500 + GST per core.

WHY MERITOR CORE DESTRUCTION?

Short Term Gain = Long Term Pain

Although your business may receive an initial payment for selling cores to remanufacturers, you are essentially keeping them in business - providing alternative suppliers to your own customer base.

Money In Your Pocket

There is money in scrapping dead cores (once authorisation has taken place) and it also avoids any corresponding core charges (\$1500 + GST) per core.

STANDARD OPERATING PROCESS

PROCESS

1. Complete Meritor's Core Destruction Authorisation form (see sample below).
2. Write GMC (Genuine Meritor Carrier - formerly MRCA) number (found on GMC card supplied with every Genuine Meritor Carrier) in white marker onto an undamaged surface of the displaced carrier and take photo, clearly showing complete unit and GMC number (see GMC Card sample below).
3. Ensure core housing and crown wheel are damaged by appropriate means eg. oxy torch or angle grinder.
4. Take photo of complete unit and GMC number clearly demonstrating damage (see Photo sample below).
5. Email the completed submission form and photos to coresaus@meritor.com
6. You will then receive an email from Meritor confirming authorisation has been completed.
7. You can now proceed to scrapping the core.

CORE DESTRUCTION AUTHORISATION SAMPLE

MERITOR
Meritor Heavy Vehicle Systems Australia Ltd
ABN 66 004 479 430
50 Calamco Drive GERRIMULT VIC 3000
Phone: (03) 8353 6000 (Parts Direct)
(03) 8353 6000 (Office)
(03) 8353 6000 (Fax)

G.M.C.: 15000 _____
Model: RP23/160 _____
Ratio: 4.10 _____

MERITOR CORE DESTRUCTION AUTHORISATION

DEALERSHIP <u>Sample Dealer</u>	DEALER CODE <u>12345</u>
ADDRESS <u>123 Sample Road</u>	
CITY <u>Sampletown</u>	STATE <u>VIC</u>
PHONE NUMBER <u>(03) 1234 5678</u>	FAX NUMBER <u>(03) 1234 5679</u>

STEP 1:
Form must be filled out completely before submission to Meritor. Failure to submit correctly will result in submission not being accepted for authorisation. Meritor reserves the right to enforce \$1,500 carrier charge for incomplete submissions.
Email completed submissions (inc. photos) to coresaus@meritor.com or fax to (03) 8353 6000.

STEP 2:
Is dealer in possession of return core?
 Yes No
(If you answered "Yes" to Step 2 follow Step 4)

STEP 3:
If your answer is 'No' to Step 2 an additional charge of \$1,500 for each carrier will be charged by Meritor.

STEP 4:
Is this a warranty?
 Yes No
If yes, do not scrap core. Contact Meritor Field Operations Group for further instructions.

STEP 5:
Cores are no longer required to be returned to Meritor. Please send through photos with this authorisation:

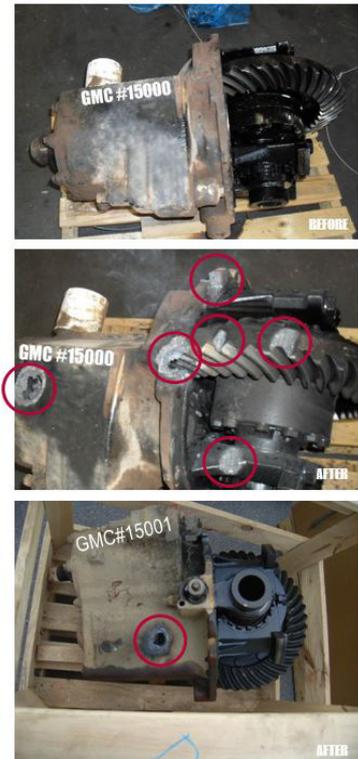
Before photo – including GMC number

After photo – including GMC number and damage to housing and crown wheel.

GMC = GENUINE MERITOR CARRIER
(formerly referred to as MRCA (Meritor Remanufactured Core) Advice)

Document: FM021 Issue: H Date: Oct 2014

PHOTO SAMPLE



GMC CARD SAMPLE

new
genuine
Meritor Carrier Program

GMC #: 15000

SEE OVER FOR CHECKLIST

MERITOR

FRONT

new
genuine
Meritor Carrier Program

CHECKLIST

BEFORE OPERATING THIS VEHICLE
HAVE YOU REMEMBERED TO:

1. Check and adjust the steering geometry.
2. Check the engine oil level and condition.
3. Check the engine coolant level and condition.
4. Check the engine air filter and condition.
5. Check the engine timing and condition.
6. Check the engine belt and condition.
7. Check the engine oil pressure and condition.
8. Check the engine oil level and condition.
9. Check the engine oil pressure and condition.
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17. Check the engine oil pressure and condition.
18. Check the engine oil level and condition.
19. Check the engine oil pressure and condition.
20. Check the engine oil level and condition.

IF PROCEEDS ARE NOT FOLLOWED, CONTACT
EARLY FAILURE OF THE CARRIER MAY OCCUR
FOR ADDITIONAL INFORMATION ON MERITOR CARRIERS CONTACT
MERITOR HEAVY VEHICLE SYSTEMS AUSTRALIA LTD
PH: (03) 8353 6000 FAX: (03) 8353 6000
WWW.MERITOR.COM.AU

MERITOR

BACK