

SOP #22-001

STANDARD PACK QUANTITIES

Meritor continues to strive towards providing our customers with improved service and performance. We have identified an area of improvement in the service we can provide by moving to “Standard Pack Quantities” (SPQ).

What does this mean?

We will be providing small parts such as hardware components in pre-packed defined multiples (SPQ) offering the following benefits for Meritor and our customers:

Improved efficiency through:

- Removal of double handling (unpack and re-pack)
- Ease with handling small parts
- Part identification on the package
- Removal of small loose parts from orders reducing mix ups and/or loss

Waste reduction:

- Less packaging going into land fill

Quality improvement:

- Reduced risk for counting errors
- Packaging integrity maintained
 - Minimising risk of part deterioration
 - Minimising risk of part damage
- Maintaining quality of packaging

The change to “Standard Pack Quantities” will commence for orders commencing from February 2022.

Orders received in February 2022 for parts on the list which do not match the defined SPQ will be adjusted to match the defined multiple.

If you require further assistance please speak with your Meritor Customer Service or Sales representative.

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